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- Easy to identify and analyse as data is readily available.
- Measurable and therefore accurate.
- Can be used for benchmarking against other business units or companies.
- Insights are reactive ie. "after the event".
- Less relevant for future changes in ways of working.

Why use leading and lagging indicators?

Because they help management understand the HSE performance of the business and to develop incentivised strategies to improve performance in the future.

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- Can facilitate a change in behaviour.
- Can pro-actively influence future HSE performance.
- Does not account for future changes which may affect results.
- Not easy to use as industry benchmarks as they are often unique to each business

Lagging indicators (past performance)



Leading indicators (future outcomes)

EXAMPLES

- Recordable injuries
- Lost time days
- Work related health absence
- Corrective actions implemented

Good indicators are:

Actionable *metrics that have measurable steps.*

Meaningful obtaining information that justifies

continued tracking.

Achievable setting goals that are realistic.

Transparent metrics that are understandable and easy to

communicate.

Valid relevant to the business HSE goals.
Useful benefits the business HSE goals.

Timely actionable at a workable timescale.

EXAMPLES

- Near misses
- Behavioural observations
- Training records
- Safety meetings
- Employee perception surveys
- Preventive maintenance programs
- Risk assessments
- Inspections